LASAN DATA CENTER

INFORMATION, INSIGHTS, AND ANALYSIS FROM LA SANITATION

July 19, 2019

This week, CSLA reporting includes closed data through July 12, 2019. In the past 7 days, LASAN CSLA teams have responded to 441 Illegal Dumping service requests and 650 Homeless Encampment cleanup service requests.

To date in July, LASAN CSLA teams responded to 746 Illegal Dumping service requests and 1,245 Homeless Encampment cleanup service requests.

Within the past 30 days, LASAN's Customer Care Center answered 74,487 calls for service with an average wait time of 5 minutes and 52 seconds.